

NNC Report from Cllr Vicki Jessop – March 2026

Transport:

Reporting a defect - use the HORT (Highways Online Reporting Tool) [North Northamptonshire Council FixMyStreet](#)

Don't use the third party Fix My Street app/link.

Call immediately in an emergency for flooding, fallen branches or trees, or sinkholes so it can be **investigated immediately**:

0300 126 3000 – 9am to 5pm, Monday to Friday.

01604 651074 – Outside of office hours.

See link for planned works for [Planned works](#).

Community Hubs:

Customer service outreach hubs providing in-person advice on services such as housing, adaptations, waste and recycling and adult social care are at six locations see: [Customer Services Outreach](#)

Children:

Corporate Parenting Strategy approved and Children's Trust Annual and Business Plans 25/26 approved.

Adults:

CQC inspection - advised of requires improvement. Setting out there were delays for assessments and reviews and unplanned respite for carers to respond to emergency situations. Positives were comprehensive assessments and the council's support to help people live independently in their own homes

Housing:

Landlords Forum – a free event for landlords offering practical advice, updates and guidance on the Renters Rights Act

7pm to 9pm on Monday 23 March in the Council Chamber at The Cube in Corby.
Booking - [North Northamptonshire Council's Landlord Forum Tickets, Mon 23 Mar 2026 at 19:00 | Eventbrite](#)

Social Housing Regulator- graded the housing stock provision as C2, noting improvements are already underway but it is too early to evidence their sustained impact such as ensuring all homes meet the Decent Homes Standard and improving the responsiveness of non-emergency repairs.

Food Waste:

The roll out will be late summer. In the month before collections start a food waste pack containing a 23-litre green collection container for outdoor use and a 5-litre silver kitchen caddy for indoor use will be delivered.

This will be a weekly food waste collection service. Each week on the same day as the general waste and recycling bin is emptied

Food waste will be collected at a different time on a separate, dedicated vehicle. There will be no additional cost to residents for this service.

I will keep you updated on NNC matters and any queries on the above or council services contact myself vicki.jessop@northnorthants.gov.uk or my colleague Cllr Scott Brown scott.brown@northnorthants.gov.uk